



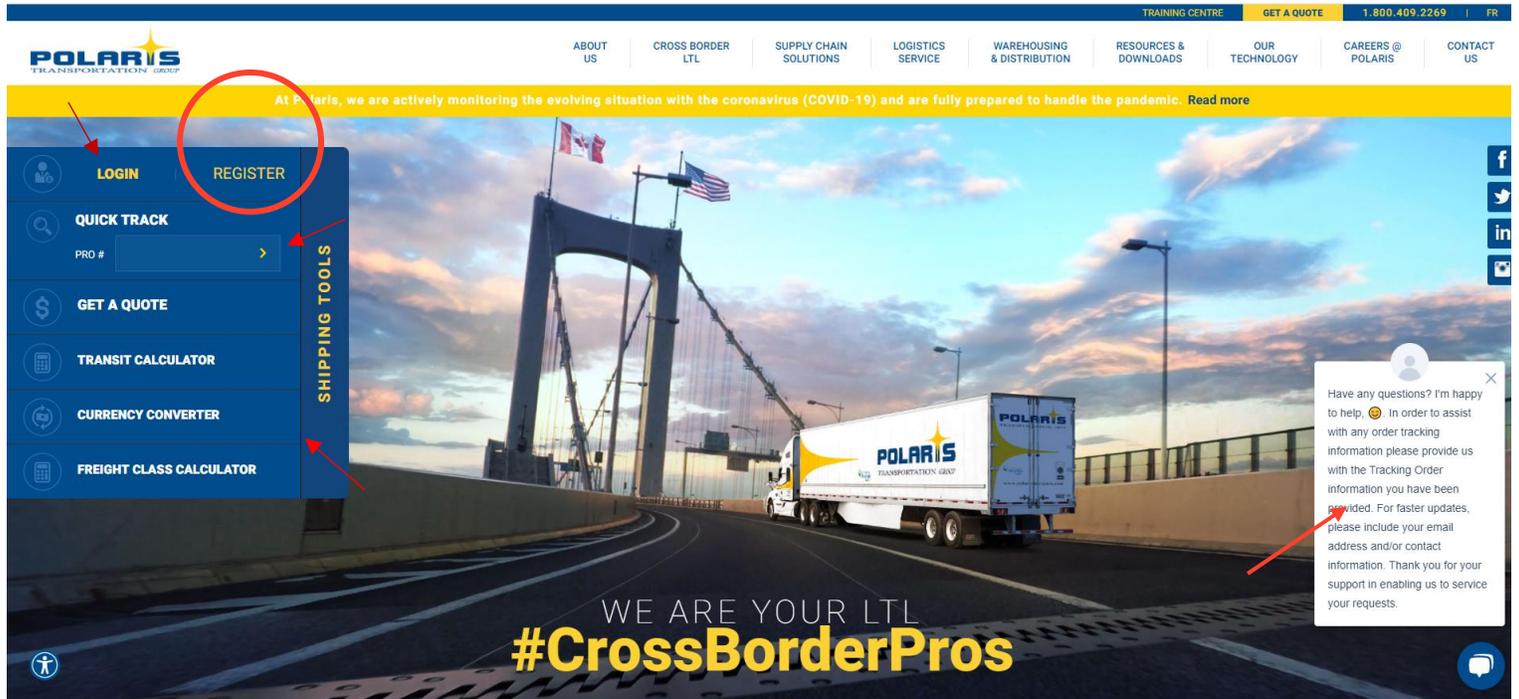
ONLINE PORTAL GUIDE

WELCOME TO OUR QUICK REFERENCE GUIDE

Our quick reference guide provides
Instructions on how to use our online customer portal platform

POLARIS ONLINE PORTAL GUIDE

Getting Started!



Log onto polaristransport.com

HOMEPAGE FEATURES

Register – New account holders must register using the unique access code provided by our customer care team. You should have received a Welcome Package with your access code. Click the Register button to create your online account. Fill out the form and use the access code provided by our customer care team. You can create your own username and password. If you already have an account set up, you can access your account by clicking **Login**.

Login – Once you have registered online, you can login to your account. Login with your username and password.

Quick Track - You can track your shipment without being logged in! Enter your order number (starting with a P), Polaris load confirmation number or our partner order and pro bill number.

Transit Calculator - You can use our transit time calculator without logging into your account for quick shipment transit times.

Freight Class Calculator – Our new Class Rate Calculator can provide you with single or multiple class rates.

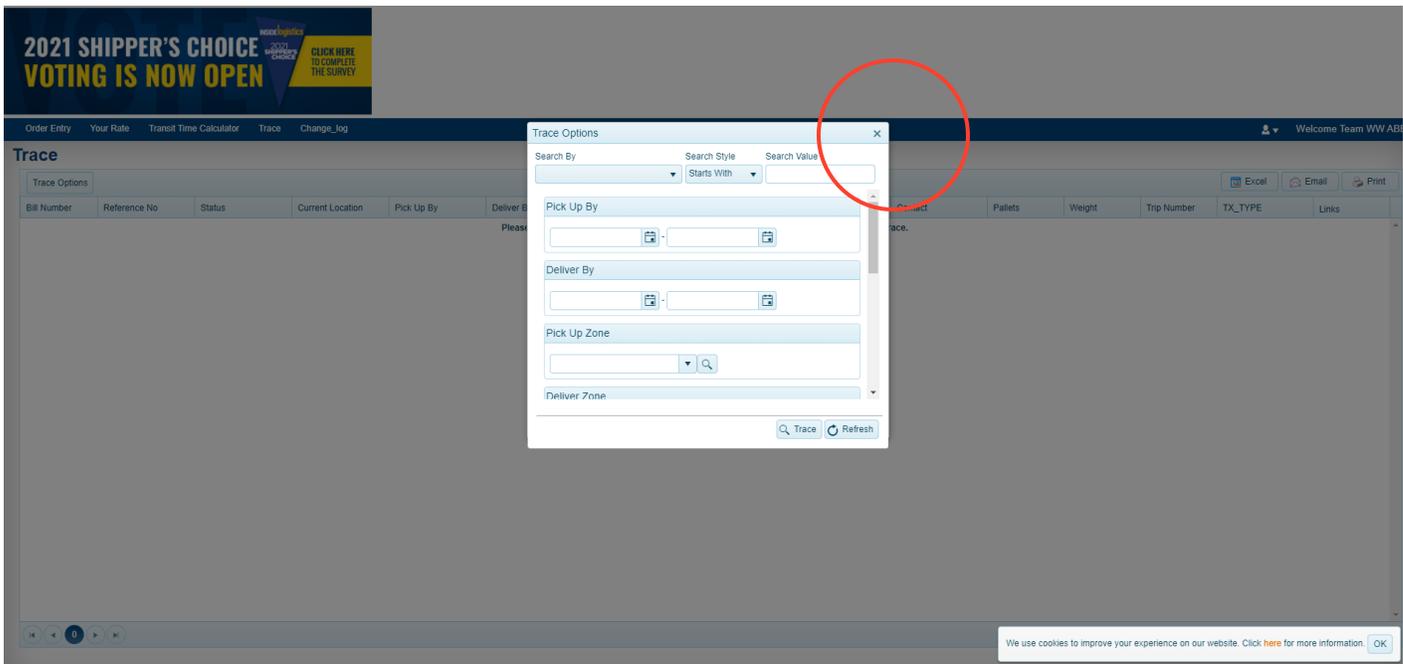
Online Chat - Our customer care team is available Monday to Friday from 8am – 5pm EST to answer any of your questions in real-time.

Do not use QUOTE REQUEST on the homepage – Please log into your account to receive your special rates and quotes. This is for users who do not yet have a Polaris account.

A screenshot of a web login form. The word "LOGIN" is at the top in blue. Below it are two input fields: "USERNAME" and "PASSWORD". A yellow "ENTER" button is at the bottom. A red circle highlights the "LOGIN" text and the input fields. A mouse cursor is visible at the bottom of the page.

1. Login to your account

- Enter your username and password to access rates, place orders, track your shipment and view history.
- For new users, you must register and create a profile using your access code provided in our Welcome Package. You can create your own username and password. Some customers may have been provided a username & password.
- If you have any technical issues logging in, you can contact customercare@polaristransport.com
- One you are logged in you will land on our trace page. Just simply close (x) out of the screen. This feature is a benefit for quick tracking of future orders.



How to register as a NEW customer

Complete the registration page along with your access code provided in our Welcome Package. You can create your own username and password.

NEW ENHANCED OVERNIGHT SERVICE

LTL, PARTIAL TL & TRUCKLOAD BY NOON OR 5PM

FROM TORONTO TO CLEVELAND, COLUMBUS, CHICAGO, BOSTON, NY & NJ

Registration Information

Profile

First Name	<input type="text"/>
Last Name	<input type="text"/>
Company	<input type="text"/>
Division	<input type="text"/>
Address 1	<input type="text"/>
Address 2	<input type="text"/>
City	<input type="text"/>
Country	Canada <input type="text"/>
State	<input type="text"/>
Postal Code	<input type="text"/>
Phone	<input type="text"/> <input type="text"/>
Fax	<input type="text"/>
Email	<input type="text"/>

Login Information

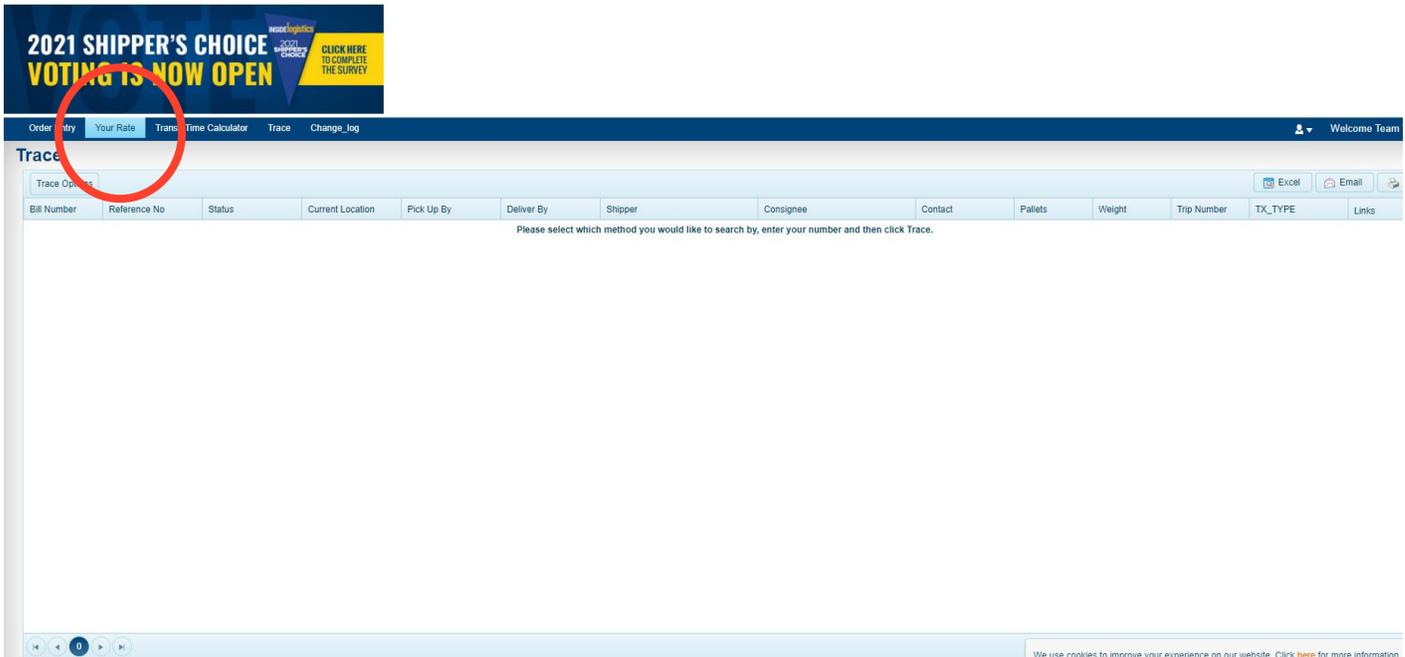
Username	<input type="text"/>
Password	<input type="password"/>
Confirm New Password	<input type="password"/>
Access Code	<input type="text"/>

Submit

Reset

2. Rates

Click "Your Rate" to start the rating process!



CUSTOMER MENU

- PROFILE
- TRANSIT TIME CALCULATOR
- TRACE
- YOUR RATE**
- ORDER ENTRY
- CHANGE LOG
- LOGOUT

Can I ask for your assistance please?
With the ongoing trend of consolidation in the customs broker industry over the past 5 years it takes considerably longer time to set up traditional shipment clearances. In order to improve efficiencies with document set up I have made an investment in Robotic Processing Automation to streamline customs processing. This new technology will minimize customs delays. I kindly ask that when you are qualifying your freight with your client you secure customs documents and forward them prior to 4pm daily in a valid format (Excel, Word, PDF, TIFF) to customs@polaristransport.com
Very Important- Please add your Polaris reference number "PR" in the subject line.
Thank you very much,
Dave Cox, President

Your Rate

Pallet

Pickup Date

Origin/Destinations

Origin Destination

+ Add Origin + Add Destination

NEXT

Dimensions

Additional Services

Get Rate

- Enter pick up date from the calendar, Origin and Destination
- You can enter multiple Origins and Destinations at one time for rates
- Click NEXT button

Entering quantity and dimensions for the shipment

Your Rate

Pallet

Pickup Date

Origin/Destinations

Dimensions

If you do not have skid dimensions, leave these fields [blank](#).

Quantity	Dimensions (length x width x height)"			Weight	Units		
<input type="text" value="1"/>	<input type="text" value="48"/>	X	<input type="text" value="48"/>	X	<input type="text" value="48"/>	<input type="text" value="1500"/>	<input type="text" value="lbs"/>
+ add row				remove row -			

Total Weight: **1500 lbs**

Additional Services

Get Rate

- Enter your pallet quantity and dimensions - format of length, width and height (in inches)
- You have an option of weight to be in either lbs or kg. You can also enter the Total Weight using the drop down menu.
- You can enter multiple skids and dimensions using the "add row" button.
- Click NEXT

Your Rate

Pallet

Pickup Date **Mon. Mar. 15, 2021** 

Origin/Destinations 

Dimensions 

Additional Services

Pickup	Delivery	Other
<input type="checkbox"/> Inside	<input type="checkbox"/> Inside	<input type="checkbox"/> Priority Plus learn more
<input type="checkbox"/> Non-commercial 	<input type="checkbox"/> Non-commercial 	<input type="checkbox"/> Do Not Stack
<input type="checkbox"/> Liftgate	<input type="checkbox"/> Liftgate	<input type="checkbox"/> Limited Access/Job Site 
	<input type="checkbox"/> Appointment/Call Ahead	

 **NEXT** 

Get Rate

- Please click on the additional services required for the delivery. Please note the “?” symbol beside some of our services. You can find out more about the service by clicking the symbol.
- You can also view Learn More to find out about Priority Plus, our premium overnight by noon service.
- Click NEXT to get rates

Please Note Appointment/Call ahead - Any shipment where the carrier is required to make delivery during a specified time and/or date other than on its normal delivery schedule, including any shipment where the carrier is required to contact the consignee prior to delivery, shall be considered an appointment and is subject to \$25 charge.

Your Rate

Pallet

Pickup Date **Mon. Mar. 15, 2021** 

Origin/Destinations 

Dimensions 

Additional Services 

Get Rate

CLEAR ALL 

GET RATES 

****Transit times results are not guaranteed.** Delivery date is an estimate, and could be affected by severe weather, border delays, security inspection, Covid-19, or special delivery requirements. All appointments for freight must be made by the carrier. Any pre-set appointments scheduled by a third party will not be honored regardless of notification. Appointment charges are applicable.

****Please note** - Non-commercial and Liftgate services are not available in all locations. Please contact customercare@polaristransport.com to clarify.

Minimum rates are only applicable to one single stackable skid under 500 lbs and no greater than L:48" x W:48" x H:48" subject to re-dim and re-weight. 1-4 skid pricing is based on up to a maximum L:48" x W:48" x H:72" skid and 1,500 lbs.

SHIPMENT DETAILS

Quantity	Length	Width	Height	Weight
1	48"	48"	48"	1500 lbs

From IL,CHICAGO(60290) to ON,TORONTO(M3B 0A3)

Pickup: THURSDAY MARCH 18, 2021

1 DAYS**

Delivery: FRIDAY MARCH 19, 2021

Base Charge

Fuel Charge

Border Charge

YOUR RATE

\$ CAD & USD

Please provide this quote number when placing your order: **WQ05386541** - A Web Quote is valid for 2 weeks only. Based on currency exchange rates the actual order shipment may change from the original quote.

DOWNLOAD RESULTS:



EXCEL



CSV



PRINT - PDF

- Rate quotes will display shipment details and transit time including base charge, fuel charge and border charge
- Total rate will be displayed in CAD and USD
- Reference your quote number when placing your order – located under YOUR RATE
- Quote is valid for 10 days
- Price is based on currency exchange at the time of the rate request
- You can download results in an Excel format, CSV or PDF print option

3. Freight Class Calculator

Choose single or multiple class rates at one time

Freight Class Calculator

Enter Dimensions and Weight

Length"	Width"	Height"	Weight (lbs)
<input type="text" value="48"/>	<input type="text" value="48"/>	<input type="text" value="48"/>	<input type="text" value="1100"/>
<input type="text" value="48"/>	<input type="text" value="48"/>	<input type="text" value="48"/>	<input type="text" value="1100"/>
<input type="text" value="48"/>	<input type="text" value="48"/>	<input type="text" value="48"/>	<input type="text" value="1100"/>

Results

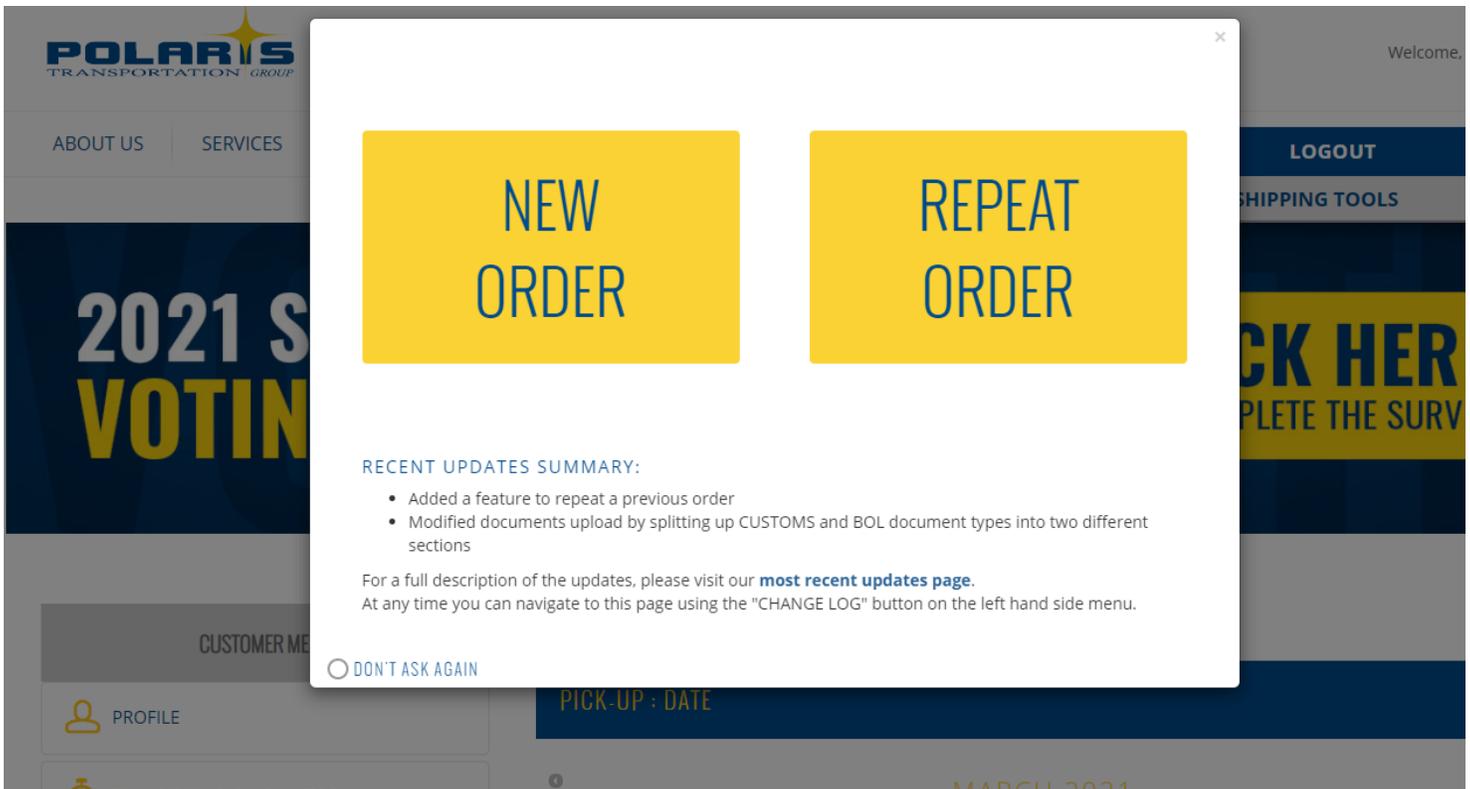
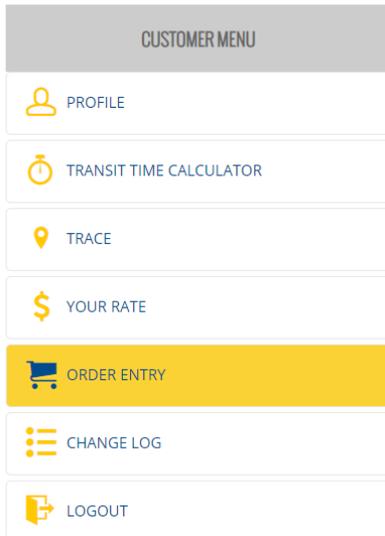
Dims	Weight	Volume	Density	Freight Class
48" x 48" x 48"	1100 lbs	64 cu ft	17.19 lb/cu ft	70
48" x 48" x 48"	1100 lbs	64 cu ft	17.19 lb/cu ft	70
48" x 48" x 48"	1100 lbs	64 cu ft	17.19 lb/cu ft	70

** This is an estimate only as the density is the main factor for determination of class but some other factors can effect it such as value of freight, oversize, special loading/unloading requirements, perishability, etc.

- Enter Freight Dimensions including weight
- Click Calculate to receive the Freight Class Estimate

3. Order Entry

Choose Order Entry from the left side customer menu



Options for Order Entry

New Order – click to enter a new order

Repeat Order – Click to use repeat order details from your recent order history

NEW ORDER



RECENT UPDATES SUMMARY:

- Added a feature to repeat a previous order
- Modified documents upload by splitting up CUSTOMS and BOL document types into two different sections

For a full description of the updates, please visit our [most recent updates page](#).
At any time you can navigate to this page using the "CHANGE LOG" button on the left hand side menu.

DON'T ASK AGAIN

BOOK A SHIPMENT

PICK-UP : DATE

◀ MARCH 2021 ▶

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

NEXT →

ORIGIN

DESTINATION

DIMENSIONS

ADDITIONAL INFORMATION

Select a pick up date from the calendar – click NEXT

Entering Origin for Pick up:

CUSTOMER MENU

- PROFILE
- TRANSIT TIME CALCULATOR
- TRACE
- YOUR RATE
- ORDER ENTRY
- ORDER HISTORY
- CHANGE LOG
- LOGOUT

Can I ask for your assistance please?
With the ongoing trend of consolidation in the customs broker industry over the past 5 years it takes considerably longer time to set up traditional shipment clearances. In order to improve efficiencies with document set up I have made an investment in Robotic Processing Automation to streamline customs processing. This new technology will minimize customs delays.
I kindly ask that when you are qualifying your freight with your client you secure customs documents and forward them prior to 4pm daily in a valid format (Excel, Word, PDF, TIFF) to customs@polaristransport.com
Very Important- Please add your Polaris reference number "P#" in the subject line.
Thank you very much,
Dave Cox, President

FEEDBACK FORM

BOOK A SHIPMENT

PICK-UP : DATE [EDIT]

ORIGIN

PICK-UP : LOCATION MY ADDRESS BOOK

Company Name*

Contact Name Phone Phone Extension

Enter Your Address*

Unit St. No. Street Name

City Post/Zip Code*

Province/State Country

PICKUP HOURS OF OPERATIONS

09 : 00 17 : 00

PICK-UP : OPTIONS

INSIDE NON-COMMERCIAL LIFTGATE STRAIGHT TRUCK

SAVE THIS ADDRESS NEXT →

- Enter pick up location details – PLEASE NOTE WE NO LONGER **PICK UP** AT STORAGE UNITS OR RESIDENTIAL LOCATIONS
- Please provide information for all fields for the pick up location including hours of operation and pick up options for the shipment
- For pick up option Non-Commercial, please click on “?” icon to review the description of this pick up
- SAVE THIS ADDRESS - You can save this address for future pick up options if this will be a frequent pick up location. Click “Save this address” and this location will be saved in “My Address Book”
- Click NEXT

Enter Destination Details

PROFILE

TRANSIT TIME CALCULATOR

TRACE

YOUR RATE

ORDER ENTRY

ORDER HISTORY

CHANGE LOG

LOGOUT

Can I ask for your assistance please?
With the ongoing trend of consolidation in the customs broker industry over the past 5 years it takes considerably longer time to set up traditional shipment clearances. In order to improve efficiencies with document set up I have made an investment in Robotic Processing Automation to streamline customs processing. This new technology will minimize customs delays.
I kindly ask that when you are qualifying your freight with your client you secure customs documents and forward them prior to 4pm daily in a valid format (Excel, Word, PDF, TIFF) to customs@polaristransport.com
Very Important- Please add your Polaris reference number "P#" in the subject line.
Thank you very much,
Dave Cox, President

FEEDBACK FORM

ORIGIN [EDIT]

DESTINATION

DESTINATION : LOCATION MY ADDRESS BOOK

123 Company

John 4168890888 123

2020 Yonge Street, Richmond Hill, ON, Canada

1 St. No. Yonge Street

Richmond Hill L4T 1G7

ON Canada

DELIVERY HOURS OF OPERATIONS

09 : 00 17 : 00

DESTINATION : OPTIONS

INSIDE NON-COMMERCIAL ? LIFTGATE STRAIGHT TRUCK BY APPOINTMENT

SAVE THIS ADDRESS NEXT →

- Enter Destination location details including delivery hours and service options
- Please fill out all fields and note the non-commercial description for deliveries. Click on the “?” icon for more details on this service.
- You can also save this address for future shipments. Click SAVE THIS ADDRESS to add to MY ADDRESS BOOK
- Click NEXT

Entering Dimensions

Can I ask for your assistance please?
With the ongoing trend of consolidation in the customs broker industry over the past 5 years it takes considerably longer time to set up traditional shipment clearances. In order to improve efficiencies with document set up I have made an investment in Robotic Processing Automation to streamline customs processing. This new technology will minimize customs delays.
I kindly ask that when you are qualifying your freight with your client you secure customs documents and forward them prior to 4pm daily in a valid format (Excel, Word, PDF, TIFF) to customs@polaristransport.com
Very Important- Please add your Polaris reference number "P#" in the subject line.
Thank you very much,
Dave Cox, President

ORIGIN [EDIT]

DESTINATION [EDIT]

DIMENSIONS

DIMENSION OPTIONS : CUSTOM DIMENSION

WEIGHT TYPE
Total Weight

TOTAL WEIGHT*
900

WEIGHT UNIT
Lbs

LENGTH*
48

WIDTH*
48

HEIGHT*
48

QUANTITY*
1

Empty plastic bottles and other plastic empty containers

Add Pallet +

Remove Pallet -

TOTAL WEIGHT: 900 LBS

← BACK

NEXT →

ADDITIONAL INFORMATION

ORDER SUMMARY

- Enter Weight type - You have the option of weight per skid or total weight of shipment. Enter weight units in lbs or kg
- Enter length, width and height of skid
- Enter Quantity (1-4 skids)
- Enter product description
- If you want to add more skids to your order, click on ADD PALLET.
- If you want to remove a skid, click REMOVE PALLET
- Should you need to make any changes to the previous screen you can click on the BACK button
- To proceed, click the NEXT button

Can I ask for your assistance please?
With the ongoing trend of consolidation in the customs broker industry over the past 5 years it takes considerably longer time to set up traditional shipment clearances. In order to improve efficiencies with document set up I have made an investment in Robotic Processing Automation to streamline customs processing. This new technology will minimize customs delays.
I kindly ask that when you are qualifying your freight with your client you secure customs documents and forward them prior to 4pm daily in a valid format (Excel, Word, PDF, TIFF) to customs@polaristransport.com
Very Important- Please add your Polaris reference number "PR" in the subject line.
Thank you very much.
Dave Cox, President

ADDITIONAL INFORMATION

CUSTOMS BROKER

CSA SHIPMENTS OTHER

Customs Broker Phone

Email

UPLOAD CUSTOMS DOCUMENTS

Please upload correct customs documents required for crossborder shipments. Please make sure to size of the file being uploaded is less than 2MB. If you need any assistance in reducing the file size, please reach out to us at helpdesk@northstardigital.solutions. If you do not upload documents at the time of placing your order, please send to customs@polaristransport.com with your order number to avoid shipment delays.

Choose file...

UPLOAD BOL DOCUMENTS

Please upload correct BOL documents required for your shipments. Please make sure to size of the file being uploaded is less than 2MB. If you need any assistance in reducing the file size, please reach out to us at helpdesk@northstardigital.solutions. If you do not upload documents at the time of placing your order, please send to customs@polaristransport.com with your order number to avoid shipment delays.

Choose file...

Custom Broker options

- You must provide BROKER information for all USA/Canada cross border shipments. Choose from the drop down menu to select your customs broker, or choose OTHER to enter your custom broker if not on the dropdown list.
- Upload your customs documents. Our easy upload feature allows you to upload multiple custom documents.
- Upload BOL documents. Our easy upload feature allows you to upload you BOL and other shipping documents.

Exception: CSA (Customs Self Assessment Canadian bound shipment) you would click CSA Shipments if this applies to your shipment.

Please note: Custom Broker and customs documents must be entered at the time of your order to be processed.

UPLOAD LOAD OFFER DOCUMENTS

Please upload correct Load Offer documents required for your shipments.
Please make sure to size of the file being uploaded is less than 2MB. If you need any assistance in reducing the file size, please reach out to us at helpdesk@northstardigital.solutions.
If you do not upload documents at the time of placing your order, please send to customs@polaristransport.com with your order number to avoid shipment delays.

Choose file...

+ -

YOUR REFERENCE NUMBER

Confirmation/ Load Sheet Number for Tracing and Accounting Purposes

Your Reference Number

PICK-UP/DELIVERY INFO

--Please Select-- + -

CONTACT NAME

Contact Name

SPECIAL INSTRUCTIONS

CALL AHEAD DO NOT STACK FRAGILE OVERSIZE FREIGHT LIMITED ACCESS ?

→

ORDER SUMMARY

Upload Load offer documents

- Upload load offer documents with our easy upload function
- Enter in your reference number – this number is typically a confirmation number, load number or street number for tracing and accounting purposes
- Pick up and delivery information – please enter contact name
- Special instructions – please check off the appropriate instructions. For limited access, click on the “?” icon for a full description
- Click NEXT

Order Summary

ORDER SUMMARY [\[EDIT \]](#)

ORDER SUMMARY [UPDATE ORDER](#) [PLACE YOUR ORDER →](#)

****Transit times results are not guaranteed.** Delivery date is an estimate, and could be affected by severe weather, border delays, security inspection, Covid-19, or special delivery requirements. All appointments for freight must be made by the carrier. Any pre-set appointments scheduled by a third party will not be honored regardless of notification. Appointment charges are applicable.

****Please note** - Non-commercial and Liftgate services are not available in all locations. Please contact customer-care@polaristransport.com to clarify.

Minimum rates are only applicable to one single stackable skid under 500 lbs and no greater than L:48" x W:48" x H:48" subject to re-dim and re-weight. 1-4 skid pricing is based on up to a maximum L:48" x W:48" x H:72" skid and 1,500 lbs.

REVIEW/EDIT YOUR DETAILS BELOW

Your Rate		
Base		
Service: Additional Charges	+	
Fuel Surcharge	+	
Border Charge	+	
Zone Surcharge	+	
HST	+	
Total		CAD\$

ORDER DETAILS

PICKUP DETAILS	
Pickup Date:	Thursday, Jan 21 2021
Pickup Location:	7099 Torbram Road, Mississauga, ON, Canada
Pickup Option:	-
Pickup Time:	09:00 - 17:00

- Please review your order and if you need to update any details click UPDATE ORDER
- The order summary will display order details and rates
- If you are ready to place your order, click PLACE YOUR ORDER
- You will be prompted with another screen to review your order and confirm our terms and conditions

DELIVERY DETAILS	
Delivery Date	Monday, Jan 25 2021
Delivery Location	5887 Fulton Industrial Boulevard Southwest
Delivery Option	Appointment
Delivery Time	09:00 - 17:00

FREIGHT DETAILS	
Total Weight	500 Lbs
Freight Quantity	1
Freight Dimensions	048" x 048" x 048"

SHIP DETAILS	
Custom Broker	-
Customs Docs	No file has been uploaded!
BOL Docs	No file has been uploaded!
Load Offer Docs	No file has been uploaded!
Reference No.	101
Pickup/Delivery No.	-
Contact Name	
Special Instructions	CSA Shipment

- BY PLACING AN ORDER, I AGREE TO THE POLARIS TRANSPORT TERMS AND CONDITIONS.

 I WOULD LIKE TO RECEIVE NEWS AND SERVICE INFORMATION FROM POLARIS ON THE EMAIL I PROVIDED.

****By placing this order you agree to pay the amount shown. You are responsible and obligated to pay Polaris Transportation with the agreed payment terms. Any additional accessories or required services at delivery are not reflected in this rate.**

[UPDATE ORDER](#)
[PLACE YOUR ORDER →](#)

The last options is to update order or continue to PLACE YOUR ORDER. Click to proceed with your order

Your order confirmation will display as follows – see next page

ORDER CONFIRMATION

THANK YOU!

YOUR ORDER HAS BEEN PLACED

Your Order Number: **P1808668**

Pickup Date	Thursday, Jan 21 2021
Pickup Location	7099 Torbram Road, Mississauga, ON, Canada
Pickup Options	-
Delivery Date	Monday, Jan 25 2021
Delivery Location	7099 Torbram Road, Mississauga, ON, Canada
Delivery Options	Appointment
Service Days	4
Shipment Type	Custom Dimensions Pallet
Total Weight	500 Lbs
Quantity (Details Line 1)	1
Dimensions (Details Line 1)	48" x 48" x 48"
Customs Broker	-
Customs Documents	No File Has Been Uploaded!
BOI Documents	No File Has Been Uploaded!
Load Offer Documents	No File Has Been Uploaded!
Reference No.	101
Contact Name	7099 Torbram Road
Special Instructions	CSA Shipment
Total Price	2000.000000

[BOOK A NEW SHIPMENT](#)

[DOWNLOAD ORDER CONFIRMATION](#)

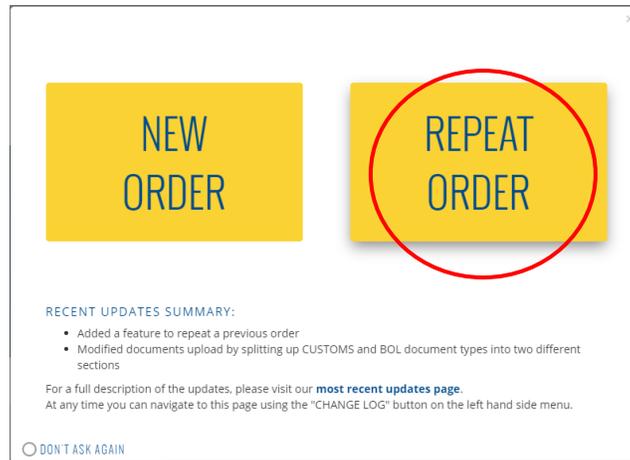
 [PRINT - PDF](#)

 [Download BOL](#)

 [Download Label](#)

- You can print, download your order confirmation
- You will receive an order confirmation email from our team
- You can book a new shipment by clicking **BOOK A NEW SHIPMENT**

Repeat order



Click on Repeat order to access the most recent orders

PREVIOUS ORDERS

* PLEASE SELECT ONE OF THE FOLLOWING PREVIOUS ORDERS FROM THE LIST BELOW.
** PLEASE NOTE THAT ONLY THE ORDERS BOOKED THROUGH THE ONLINE WEB PORTAL ARE SHOWN BELOW.
Once you have selected your order and required pick-up date, order details will be automatically entered and you will be guided to the final step.

February 3, 2021 | **P1824102**

FROM: ABC COMPANY 123 LUKE LANE, CHICAGO IL 60609

TO: PLASTICO 88 TORBRAM RD, MISSISSAUGA ON L4T1G7

DIMS: DIM 1 | 040L x 048W x 037H Total Weight [275.0 lbs]
Total Number of Pallets [1]

SELECT PICK-UP DATE

MARCH 2021						
SU	MO	TU	WE	TH	FR	SA
7	1	2	3	4	5	6
14	8	9	10	11	12	13
21	15	16	17	18	19	20
28	22	23	24	25	26	27
	29	30	31			

USE ORDER

January 27, 2021 | **P1821127**

FROM: NEW TECH MOTOR 2121 NEW HAVEN DR, NEW YORK, NY 10039

TO: MANGO STUDIOS 20 DAVIS DR, TORONTO ON M4H3J9

DIMS: DIM 1 | 040L x 048W x 060H Total Weight [3800.0 lbs]
DIM 2 | 040L x 048W x 060H
Total Number of Pallets [2]

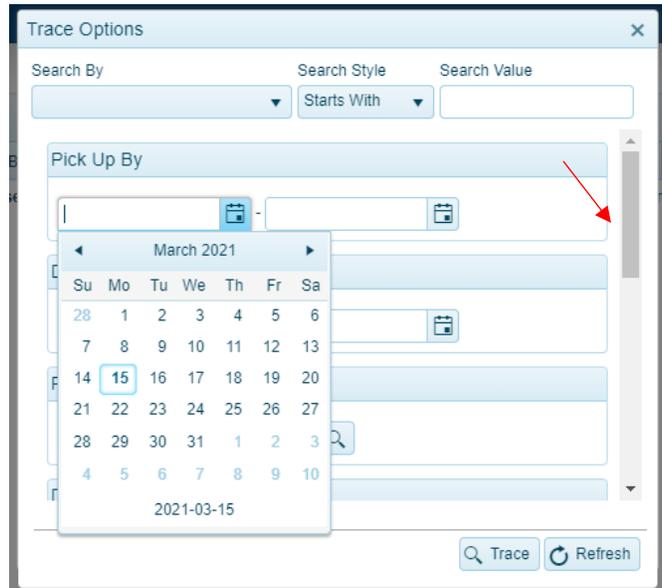
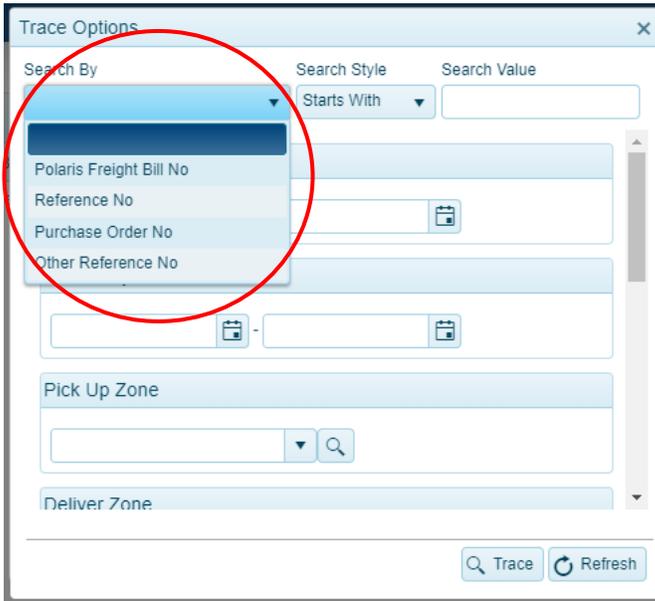
January 27, 2021 | **P1821116**

FROM: BULK FOODS 2600 ROGER AVE, CHICAGO, IL 60607

You can select previous order information to create a new order

- Select the past order and click USE ORDER
- You can modify the order details once selected
- The steps are the same as a new order to complete the order in our system

4. Tracing a shipment

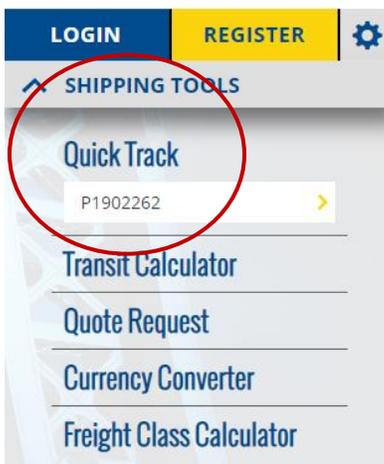


Tracing options – Select from the drop down menu to track your shipment:

- Polaris Freight bill number (starting with a P number)
- Reference number
- Purchase order number
- Other reference numbers (confirmation, load etc)
- **Partner network pro numbers and BOL numbers**

This is the quickest way to track your shipment. You can also track shipments by dates, location for more in-depth tracking details of your shipment within the tracking tool. Use the right side scroll button to view complete tracing options!

Use our Quick Track to trace orders without logging in! Enter in your order number in our shipping tools menu on our website.



Quick Track delivery details

Our Quick Track allows you to view your shipment details throughout the delivery process

- View live tracking with our new Tracking feature “Polaris Live Track” for local deliveries in the greater Toronto Area. You can view real time transit of your shipment and download POD.
- Displays Pick up location, status updates and delivery information

Example below shows delivered shipment

PROBILL # : P1902262

Shipment Details

STATUS	DELIVERED & BILLED
POLARIS LIVE TRACK ?	CLICK HERE
LAST RECORDED LOCATION	WATERDOWN, ON
ESTIMATED DELIVERY	JUNE 25 2021 @ 12:11PM

PO #	P1902262
ORIGIN	PORTAGE, MI
DESTINATION	WATERDOWN, ON
WEIGHT	382
NO. OF PALLETS	3
DOCUMENTS RECEIVED	RECEIVED

PICKED UP:
JUNE 24 2021 @ 2:45PM
PORTAGE, MI

DELIVERED & BILLED
documents received: ✓

DELIVERED:
JUNE 25 2021, 7:00AM — 9:00AM

Next image shows live shipment tracking in the Greater Toronto area

Completed local GTA tracking feature

Ref: P1938458

Jagdeep Destination: 4188 Tomlin Rd, Mississauga, ON L4T 1G6, Canada

1h 47min (30.4km) | 14:15 Started | 14:06 Completed

JOB STATUS
Completed

TIMING
Created: Jul 13, 2021, 12:49
Assigned: Jul 13, 2021, 12:49
Completed: Jul 13, 2021, 14:06
Total Job time: 1h 47min
Time at job: 1h 42min

CUSTOMER
Name: P1938458-GEORGIAN
Address: 4188 Tomlin Rd, Mississauga, ON L4T 1G6, Canada
Time: Jul 13, 2021, 17:00
E-mail: rick.alex@polarisra-report.com

Merchant: Polaris Transportation Group
Job ID: 137607721

ATTACHMENTS (1)

PROVIDER COMMENT
skids

PROVIDER DESCRIPTION
SHIPPER PHONE:
CONSIGNEE:
301 MACARTHUR
OKLAHOMA CITY, OK

PICKUP FROM: 2021-07-13-08:00 TO 2021-07-13-17:00
PCS: 3
PLTS: 3
WEIGHT: 4650.00
BOL#: 362739423

SKILL SETS / LABELS
Delivery
PICK-UP

5. Transit Time Calculator

Select Transit Time Calculator from the left side Customer Menu

CUSTOMER MENU

- PROFILE
- TRANSIT TIME CALCULATOR**
- TRACE
- YOUR RATE
- ORDER ENTRY
- CHANGE LOG
- LOGOUT



#CrossBorderPros

COVID-19 Status | about us | customs solutions | news | contact us | training centre

1.800.409.2269

FR

At Polaris, we are actively monitoring the evolving situation with the coronavirus (COVID-19) and are fully prepared to handle the pandemic. [Read more](#)

LTL TRANSPORT

LOGISTICS

WAREHOUSING & DISTRIBUTION

TECHNOLOGY

CAREERS

RESOURCES

CONTACT

LOGIN

REGISTER



SHIPPING TOOLS

Transit Time Calculator

1 Select a pickup date

Mon. Mar. 15, 2021 change

2 Origin and destination(s)

	Origin	Destination(s)
1	CHICAGO,IL	TORONTO,ON

Add Destination

3 Get transit time **SUBMIT**

NOTE: Transit times results are not guaranteed. Delivery date is an estimate, and could be affected by severe weather, border delays, security inspection, Covid-19, or special delivery requirements. All appointments for freight must be made by the carrier. Any pre-set appointments scheduled by a third party will not be honored regardless of notification. Appointment charges are applicable. Transit days DO NOT include shipments that require a delivery appointment.

- Select Date for pick up
- Enter Origin and Destination
- You can enter multiple Destinations for transit times
- Click SUBMIT

1 Select a pickup date change

2 Origin and destination(s) change

3 Get transit time UPDATE

Transit Time Results

ORIGIN:
CHICAGO,IL

Destination(s):



TORONTO,ON



TUESDAY MARCH 16, 2021
(DAYS: 1)

GET NEW TRANSIT TIMES

NOTE: Transit times results are not guaranteed. Delivery date is an estimate, and could be affected by severe weather, border delays, security inspection, Covid-19, or special delivery requirements. All appointments for freight must be made by the carrier. Any pre-set appointments scheduled by a third party will not be honored regardless of notification. Appointment charges are applicable. Transit days DO NOT include shipments that require a delivery appointment.

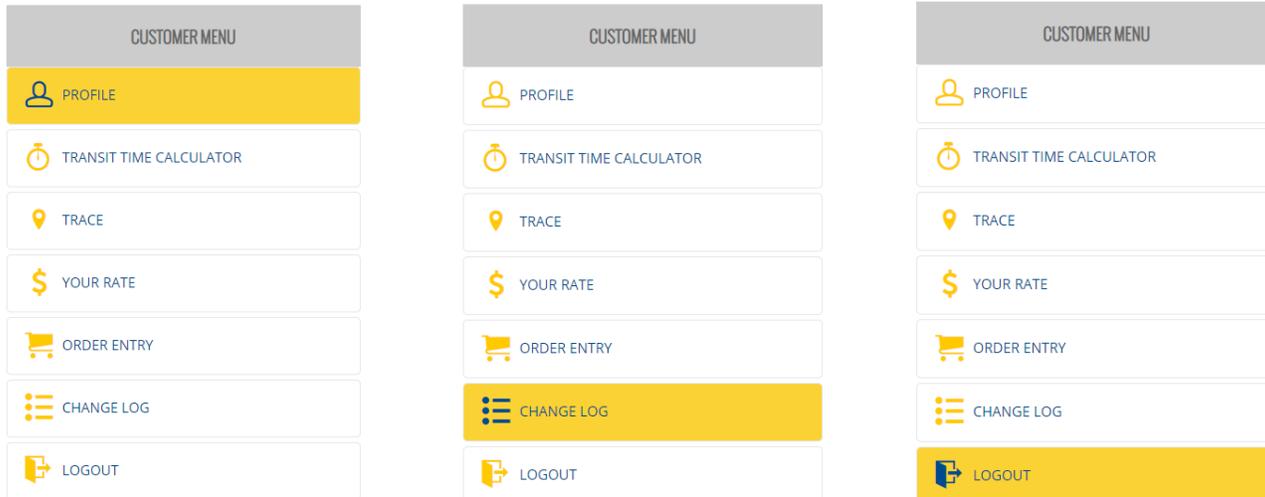
You can start again by clicking GET NEW TRANSIT TIMES

6. Menu items

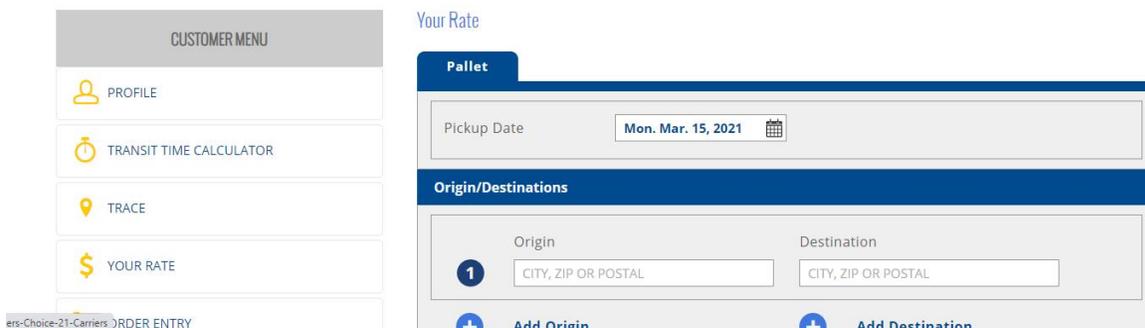
Profile – you can update information on your profile so we have the most up to date information

Change Log – provides you with system updates

Logout – simply logout once you have finished using the tool. You will need to login to start a new session.



7. Important messages and updates



Polaris posts news and service updates on our portal. You can click to view information displayed

CUSTOMER MENU

- PROFILE
- TRANSIT TIME CALCULATOR
- TRACE
- YOUR RATE
- ORDER ENTRY
- CHANGE LOG
- LOGOUT

Can I ask for your assistance please?
 With the ongoing trend of consolidation in the customs broker industry over the past 5 years it takes considerably longer time to set up traditional shipment clearances. In order to improve efficiencies with document set up I have made an investment in Robotic Processing Automation to streamline customs processing. This new technology will minimize customs delays.
 I kindly ask that when you are qualifying your freight with your client you secure customs documents and forward them prior to 4pm daily in a valid format (Excel, Word, PDF, TIFF) to customs@polaristransport.com
 Very Important- Please add your Polaris reference number "PR" in the subject line.
 Thank you very much,
 Dave Cox, President

Your Rate

Pallet

Pickup Date

Origin/Destinations

Origin Destination

+ Add Origin + Add Destination

Dimensions

Additional Services

Get Rate

[NEXT](#)



Important notices about service delays, updates and messages from the President are posted under the customer menu

At Polaris, we are actively monitoring the evolving situation with the coronavirus (COVID-19) and are fully prepared to handle the pandemic. [Read more](#)

[LTL TRANSPORT](#)
[LOGISTICS](#)
[WAREHOUSING & DISTRIBUTION](#)
[TECHNOLOGY](#)
[CAREERS](#)
[RESOURCES](#)
[CONTACT](#)
[LOGIN](#)
[REGISTER](#)

[SHIPPING TOOLS](#)

Transit Time Calculator

1 Select a pickup date

[change](#)

2 Origin and destination(s)

Origin Destination(s)

+ Add Destination

3 Get transit time [SUBMIT](#)



NOTE: Transit times results are not guaranteed. Delivery date is an estimate, and could be affected by severe weather, border delays, security inspection, Covid-19, or special delivery requirements. All appointments for freight must be made by the carrier. Any pre-set appointments scheduled by a third party will not be honored regardless of notification. Appointment charges are applicable. Transit days DO NOT include shipments that require a delivery appointment.

Important notices regarding transit times are noted under our transit time calculator

Important information regarding our Covid-19 polices and procedures can be found on our homepage:

COVID-19 Status | about us | customs solutions | news | contact us | training centre

1.800.409.2269 FR

At Polaris, we are actively monitoring the evolving situation with the coronavirus (COVID-19) and are fully prepared to handle the pandemic. [Read more](#)

LTL TRANSPORT | LOGISTICS | WAREHOUSING & DISTRIBUTION | TECHNOLOGY | CAREERS | RESOURCES | CONTACT

LOGIN REGISTER

SHIPPING TOOLS

- Quick Track
- PRO Number
- Transit Calculator
- Quote Request
- Currency Converter

WAREHOUSING & DISTRIBUTION
FULL SERVICE SHORT AND LONG-TERM WAREHOUSING SOLUTIONS

2021 INSIDE logistics 2021 SHIPPERS CHOICE

RDC | DRC
Responsible Distribution Canada
Distribution Responsabilité Canada

If you have any questions or feedback regarding our online tool, please contact our customer care team at 1-800-409-2269 or by email: customercare@polaristransport.com

Thank you for choosing Polaris as your service provider!